

## INFORMATION CONCERNING THE COMPLAINTS PROCEDURE

### Filing a complaint

A complaint is a statement of dissatisfaction by any person relating to the provision of portfolio management, administration or marketing services for the FISCH Umbrella Fund. Please be concise and include as much information as necessary to substantiate your view. The complaint should be addressed in writing by mail or e-mail to:

To the Management Company:

Universal-Investment-Luxembourg S.A.  
Complaints Management  
15, rue de Flaxweiler  
L-6776 Grevenmacher  
Phone: +352 2615021  
Beschwerdemanagement-ui-lux@universal-investment.com  
<https://www.universal-investment.com/en/Corporate/Compliance/Luxembourg/>

To the Portfolio Manager:

Fisch Asset Management AG  
Bellerive 241,  
P.O. Box  
8034 Zurich  
Switzerland  
info@fam.ch  
[www.fam.ch](http://www.fam.ch)